

Become part of our SWARCO team as

# Urban Services Director

Location: Dublin, Ireland | Full time

# Your Challenge

We have a very exciting opportunity for an Urban Services Director to join our growing ITS business in Ireland.

As a member of the SWARCO Ireland Senior Management Team (SMT), you will work with other SMT members to deliver the Company's objectives and maximise the financial performance through a fair and ethical approach, putting the best interests of SWARCO and its people at the heart of what you do, fully in line with the SWARCO Values.

#### **Key responsibilities**

- · Lead teams delivering key SWARCO contracts to customers in a profitable manner
- Ensure that all works, and operations meet company, statutory and contractual requirements from start to completion
- Resource Management: proactively manage capacity planning for urban service
- Be able to problem solve and identify mitigating actions for any issues in capacity short and long term
- Control projects and contracts to ensure the best interests of the company are maintained, financial and reputation
- Deliver Customer satisfaction through delivery
- Ensure Urban operational teams work collaboratively with all other Business Unit departments
- Identify opportunities for growth and communicate these internally
- Always ensure that your staff adhere to the current Legislation, Policies and Guidelines with regards to QHSSE

## Your Profile

#### **Essential**

- Technical graduate or equivalent 3<sup>rd</sup> level qualifications in engineering or business
- Solid experience of running a busy installation & maintenance business
- An appropriate level of experience of financial management. Ensuring timely delivery of high-profile contracts to a local authority client in a busy work environment
- · Proven ability to balance conflicting requirements to produce practical and effective solutions
- Must be prepared to make balanced decisions based on fact not thought
- Works well under pressure
- Excellent prioritisation skills
- Excellent communication skills at all levels
- · Competent in report formatting and writing
- Must be IT literate with competency in Microsoft Office software
- · Has verbal skills including tact, diplomacy, and persuasion
- Full driving licence
- Right to Live and Work in Ireland documentary proof will be required

#### **Desirable**

- Previous experience within the Traffic Control environment
- · Sound knowledge of the statutory obligations placed on maintenance and installation service providers
- Ability to motivate, coach and/or mentor others to facilitate development of their own skills

• Ability to identify clear succession potential in his/her team

### Your Benefit

As well as providing a competitive salary and benefits package, we actively run employee opinion surveys as part of our drive to provide a comfortable and supportive working environment. We will support your development and you will also receive:

- Generous Company Car Allowance
- Company Bonus Scheme
- 25 days holiday rising to 28 days (plus 10 bank holidays), plus the option to buy an agreed number of days
- · Sick Pay after a qualifying period
- employee discounts portal
- Generous employer pension contributions
- Employee Assistance Programme
- Life assurance up to 4x salary

#### Interested?

Apply Today! We will acknowledge receipt of your application and be in touch if you are successful.

Applications are shortlisted on a rolling basis, and we reserve the right to interview and appoint before any advertised closing date. We therefore, encourage you to apply at the earliest opportunity to avoid disappointment. Applications received after the closing date will not be processed.

We have a responsibility to ensure that all employees are eligible to live and work in Ireland, therefore successful candidates must have the right to work in Ireland by the start of their employment. We are an equal opportunities employer.

Agencies, please note, that should we require recruitment agency involvement, we will contact the agencies on our PSL; we would ask that you respect the relationships we have already built with these suppliers. If an agency submits an unsolicited CV to any partner or employee of our company for a role we have not actively engaged with you on, you should be aware that they have no authority to enter into an arrangement with you and we will consider the CV a gift! We will not be liable for any payment you charge in relation to it.

#LI-GB1

Become a part of SWARCO. We look forward to receiving your comprehensive application via the online tool.

Apply now

#### **SWARCO UK & Ireland LTD**

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Information on processing of your personal data is available here.